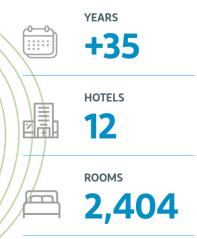


#EUTourism

GARDEN HOTELS







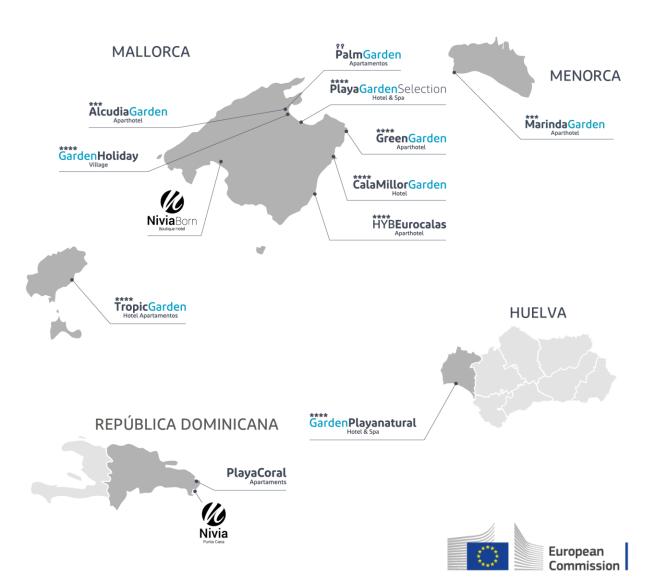
- Garden Hotels is 100% family owned
- Beach destinations as core business
- Solid values with a strong feeling for Mallorca's agricultural tradition
- ✓ Leading Circular Economy

DESTINATIONS

ا م

EMPLOYEES

+937



LEADING THE TRANSITION?



Example of changes, transformation and realities

GCALS Ability to make things



MOVING TOWARDS SUSTAINABILITY



social and governance). We're not talking about global THEORETICAL Circular Economy; we're talking about local **ACTION** Circular Economy.



"IF YOU ARE WORRIED, YOU HAVE TO TAKE CARE"



CIRCULAR ECONOMY

FIRST HOTEL CHAIN INTERNATIONALLY TO BE CERTIFIED IN CIRCULAR ECONOMY STRATEGY



This requires us to have a strategy with clear objectives, and to **MONITOR** and **AUDIT** to meet them, as well as to offer TRANSPARENCY and TRUTHFULNESS to all our stakeholders.











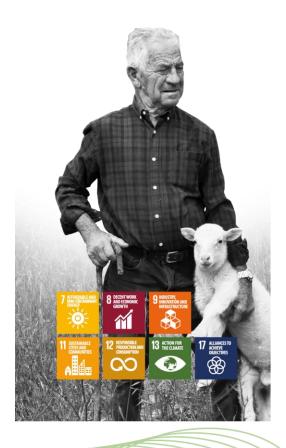








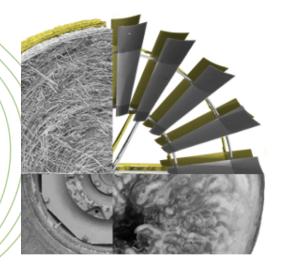
REGIONAL PRODUCTS, SUPPORTING LOCAL ECONOMY



- ✓ In 2014, we start working with local producers to offer our customers top-quality, zero-kilometre product.
- Revitalising organic farming and the local economy with a clear commitment to the people and businesses of Mallorca to maintain the rural identity.
- ✓ In all our **F&B offer**, we are committed to a gastronomy based on local, proximity (km 0) and seasonal products. We promote the "Balearic product" brand by offering **95,000 kg** of Balearic products every season in our restaurants and buffets.
- ✓ **BioCorner with exclusively organic** and mostly locally sourced products in the buffet restaurant of some of our hotels.



COMPOSTING PROJECT

















2016

- ✓ In meetings with organic farmers we understood the problem of organic fertilizer.
- Contact with a master composter who explains how to make compost.
- ✓ Pilot test of compost generation from organic waste from Playa Garden Selection Hotel & Spa kitchen in collaboration with environmental and social organisations.

RESULTS IN 1 MONTH:

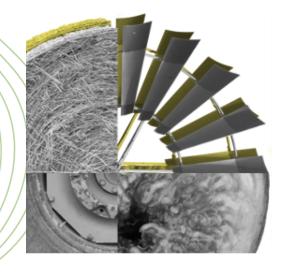








COMPOSTING PROJECT

















2018

- ✓ Participation in the work plans to include compost generation. in the new Balearic waste law.
- ✓ Subsidy for circular economy projects of the Balearic Government from the funds of the sustainable tourism tax.
- Application for authorisation as organic waste and biomass manager and the corresponding composting plant.
- Agreement with an organic farm, Sa Teulera.

2019

- ✓ Balearic Waste Law 8/2019 enters into force and the project is consolidated.
- ✓ Upscaling of the BioCorner with exclusively organic and mostly KM 0 products in the buffet restaurant of a hotel.





PLEDGE TOPIC 7: CIRCULARITY OF TOURISM SERVICES



2021

141 Tn

2022

192 Tn

2023

293 Tn

Organic waste managed



2021

104.75 Tn

2022

148.53 T∩

2023

235 T∩

Organic compost produced



2021

6,485 m³

2022

11,514 m³

2023

27,089 m³

Pruning entering the treatment plots for management



2023

287,620 Kg*

CO2eq Emissions Avoided from open burning of prunings

* According to the Carbon Footprint Calculator for farms of the Spanish Ministry of Ecological Transition.



COMMITMENTS 2027



10%

Reduce the amount of organic matter per stay generated



20%

Increase the amount of vegetable waste managed



20%

Increase in avoided Coeq emissions from open burning of prunings



2023

all the hotels.

Monthly environmental

impact **external report** for

REPORTING

2001

The Aparthotel Green Garden is certified **ISO 14001** and its environmental management system is verified according to the European EMAS Regulation.

2014

Collaboration with local farmers begins. The Playa Garden Selection Hotel & Spa is certified ISO 14001.

2015

All the company's hotels are certified **Travelife Gold** Accommodation Sustainability.

2021

Garden Hotels, first hotel chain at international level to certify its Circular Economy Strategy by AENOR

2022

Information Statement (NFIS) report and Carbon Footprint registration.

First Non-Financial

2017

2019

First regional recognition for the **composting project**.

Pilot project replacing

& Spa with large-format, reusable packaging with

a local producer.

single-dose amenities from

Playa Garden Selection Hotel

2016

Pilot project to produce **compost** from organic waste from Playa Garden Selection Hotel & Spa kitchens in collaboration with social organisations.



AWARDS



- **✓ BALEARIC ISLANDS TOURISM AWARDS 2017** for the Pilot Composting Project
- ✓ RE THINK HOTEL COMPETITION 2018, an award given to the 10 best sustainability and hotel rehabilitation projects in Spain
- ✓ INNOBANKIA AWARDS 2019 awarded to the best sustainable business and recognising excellence in the development of pioneering sustainability project.
- ✓ TOURISM INNOVATION AWARDS 2021. First place in the category "Best sustainable Tourism project".
- ✓ 100 BEST IDEAS AWARDS 2022. Awarded as one of the best business innovations in the Sustainability category.
- ✓ HOTEL INITIATIVE ROCA AWARDS 2022. The Playa Garden Selection Hotel & Spa of Playa de Muro awarded as best "Building, Facilities and Sustainable Services"
- ✓ **SICTED AWARDS 2023.** First prize in the category of "Best sustainability initiative".
- **✓ BALEARIC ISLANDS TOURISM AWARDS 2023** for the CIRCULAR FP project.







HIGHLIGTS









- ✓ TOURISM AND CIRCULARITY FOR SUSTAINABLE DEVELOPMENT IN THE MEDITERRANEAN Side event at the Ninth Environment for Europe Ministerial Conference 2022, Cyprus
- ✓ TTG FAIRER TRAVEL SUSTAINABILITY FORUM 2023, London
- ✓ III TURESPAÑA CONVENTION 2023. The Sustainable Transformation of Tourism, San Sebastian
- ✓ TRAINING DAY ABTA CARBON LITERACY FOR TRAVEL AND TOURISM, London
- ✓ WEBINAR SUSTAINABLE TOURISM COURSE 2023, Harvard University





REFLECTION



Leading our own future depends on making an **unprecedented effort TODAY** to drive significant change towards the regenerative transformation of tourism management.

SHALL WE START TOGETHER?

